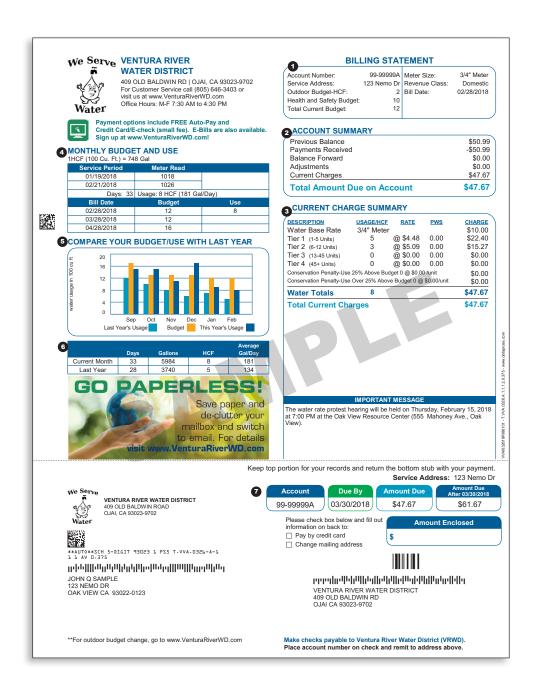
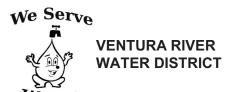
Understanding Your New Statement

- Account Information: Your account number, current month's water budget (in units), meter size, revenue class, and billing dates.
- Account Summary: Your previous balance, any payments received, past due charges (or balance forward), any adjustments made to your account and current month's charges.
- Current Charges Summary:
 Your base rate, water use by tier
 with rates, conservation penalties,
 and other charges as listed for
 the current billing period only.
- Monthly Budget and Use:
 Service dates and meter
 readings, water budget and use
 for current month and upcoming
 month's.
- Compare Your Budget with
 Last Year: Comparison graph of
 your use last year, water budget,
 and this year's use.
- Compare Your Budget with Last Year: Comparison chart of your use in the current period compared to the prior year in units and gallons.
- Payment Coupon: Due date, amount due on account and amount due if paid over 40 days from bill date. Please mail in payment coupon with check payments.





This page provides some insight into where you can find various information on your new bill.

For questions about your new bill, please contact Customer Service at (805) 646-3403, Monday - Friday 7:30 AM - 4:30 PM.