



## **VENTURA RIVER WATER DISTRICT**

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[www.VenturaRiverWD.com](http://www.VenturaRiverWD.com)

### **DIRECTORS**

**President:**

Ed Lee

**Vice President:**

Bruce Kuebler

**Treasurer:**

Jack Curtis

**Directors:**

Peggy Wiles

Marvin Hanson

### **GENERAL MANAGER**

Bert Rapp, P.E.

[Bert@VenturaRiverWD.com](mailto:Bert@VenturaRiverWD.com)

### **OFFICE MANAGER**

Amy Joy Bakken

[Amy@VenturaRiverWD.com](mailto:Amy@VenturaRiverWD.com)

### **FIELD SUPERVISOR**

Joe Zuniga

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### **ATTORNEY**

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# **COVID-19 RESPONSE**

## **VENTURA RIVER WATER DISTRICT**

March 19, 2020

The Ventura River Water District (VRWD) is continually monitoring the COVID -19 outbreak. VRWD is taking precautionary measures to protect the health and safety of our customers and staff. Health officials indicate that individuals should consider strategies limiting exposure to this communicable virus, such as decreasing social contact and increasing your personal space when engaging with others.

To reduce social contact please consider mailing in your water bill, placing it in our drop box, paying online or signing up for our free auto pay. See information below.

**Board meetings:** VRWD holds one regular meeting a month. For the present time the Board meetings will be held at the Oak View Resource Center at 555 Mahoney Ave where all persons can be at least 6-feet apart. The Board Meetings are held on the third Wednesday of the month at 3:00 p.m. The latest meeting information will be posted at <http://venturariverwd.com/agendas>

Governor Newsom approved Executive order N-29-20 on March 17, allowing some relief from the Brown Act as it relates to public meetings and the use of telecom or video conferencing. Some of the directors may attend by telecom.

**Is your tap water safe to drink?** The Federal Environmental Protection Agency (EPA) recommends that Americans continue to use and drink tap water as usual. The World Health Organization has stated that the, "presence of the COVID-19 virus has not been detected in drinking-water supplies and based on current evidence the risk to water supplies is low."<sup>i</sup>

Additionally, according to the CDC, COVID-19 is mainly thought to spread between people who are in close contact with one another.

**Water Treatment:** EPA's drinking water regulations require treatment at public water systems to remove or kill pathogens, including viruses. VRWD continues to disinfect and test your water at regular intervals designated by the EPA and the State Division of Drinking Water. Boiling your water is not required as a precaution against COVID-19.

**Office & Operations:** The District Office is closed to the public. Field personnel have been instructed to keep contact with our customers to a minimum and maintain social distances of 6 feet. District day to day operations will continue as usual.

**Ways to pay your bill:** To reduce social interactions, you can sign up on our website for free auto pay for paying your water bill. Go to [www.VenturaRiverWD.com](http://www.VenturaRiverWD.com), call us if you need assistance. You can also pay with a credit/debit card or E-Check on our website or by calling 805-646-3403 (\$2.50/2.5% third party fee for one-time payments). We also have a secure drop box on the street and drop slot on the building during working hours.

**Paying with cash:** If you need to pay in cash you must visit during business hours. Tap the buzzer by the door to get our attention.

Presently the CDC is saying to plan on 8 weeks of minimizing social interactions. We will continue to provide updates as conditions change. If we all follow the health expert's advice the spread of the COVID-19 will be slowed, and its impact minimized. Thank you for doing your part.

You may call or email us at (805) 646-3403, [Bert@VenturaRiverWD.com](mailto:Bert@VenturaRiverWD.com)

Website: [www.VenturaRiverWD.com](http://www.VenturaRiverWD.com)

Helpful Links:

Centers for Disease Control: (CDC) <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

CDC How to: [https://www.cdc.gov/coronavirus/2019-ncov/prepare/prevention.html?CDC\\_AA\\_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fabout%2Fprevention.html](https://www.cdc.gov/coronavirus/2019-ncov/prepare/prevention.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fabout%2Fprevention.html)

Ventura County Public Health Depart.: <http://www.vchca.org/agency-divisions/public-health>

Disinfectant list to use against COVID-19: <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>

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<sup>i</sup> World Health Organization. 2020. Technical Brief. Water, sanitation, hygiene and waste management for the COVID-19 virus. March. Website: <https://www.who.int/publications-detail/water-sanitation-hygiene-and-waste-management-for-covid-19>. Reference number: WHO/2019-NCoV/IPC\_WASH/2020.1